

Microsoft Dynamics™ CRM Training

Packaged Training for Microsoft Dynamics™ CRM:

InterDyn BMI will offer on-line, instructor-led Microsoft Dynamics CRM training at packaged pricing. The training environment will provide base product functionality and will not be configured to client specifics. This training offer requires a minimum purchase of 3-user license and the installation of non-customized or minimally configured Microsoft Dynamics CRM application in a hosted environment.

Training will be:

- 1) On-line
- 2) Instructor led
- 3) Live
- 4) Interactive
- 5) Training materials with lab exercises will be provided.

Environment:

- 1) Students will use their own computers and be required to have an internet connection
- 2) Students will phone into a conference phone number for the audio
- 3) Students will connect remotely to a live session for the instruction-led portion of the training.
- 4) Students will use the client’s environment to complete the lab portions of the training
- 5) Each student will be provided an electronic copy of the training materials with lab exercises prior to the class and the students or client will be responsible for printing the training materials.
- 6) We will continue to perform customized training for clients requiring business specific training at a time and materials cost.

Class Offerings:

Class Offering:	Duration	Cost per Session	Prerequisite	Maximum number of connections per session
User Training - Navigation, Sales and Marketing	2 days	\$2,995	Windows, Outlook	10
User Training - Service and Service Scheduling	1 day	\$1,595	User training, Navigation, Sales and Marketing	10
Administration - User Security, Introduction to Configuration, Workflow	1 day	\$1,695	User training (Sales and Marketing or Service)	4
		\$6,285		

Additional Services Available:

- Customization services
- SQL Reporting services
- Installation and Upgrade training and services
- Advanced Workflow training and services
- SharePoint installation and implementation services