

Sr. Systems Administrator – Roseville (MN), Portland (OR), Houston (TX)

InterDyn BMI, A Columbus Company is a Microsoft Gold Partner and has been a leader dedicated to the sales, consulting, service and support of Microsoft business solutions since 1985. InterDyn BMI focuses on integrating and delivering all aspects of a client's business needs including Enterprise Resource Planning (ERP) and Customer Relationship Management (CRM). The company has several locations across the United States and is currently working with more than 2,200 active clients to provide ongoing support services.

The Sr. Systems Administrator is responsible for providing technical support of the small to medium-sized companies which make up our customer base. Skills for this position include knowledge and experience of Microsoft-centric network components, virtual and physical servers, storage solutions, Office 365, Azure, and network security. The Engineer in this position will work closely with other members of our staff to provide maintenance, support, implementation, and upgrade services to our customers.

Responsibilities of the Sr. Systems Administrator include:

- Serve as Level 2 Support Resource
- Provide Implementation, Migration, and Support of Microsoft Cloud-based Solutions like Azure, Office 365, and Dynamics 365
- Review, analyze, consult and evaluate line of business infrastructure needs with our customers
- Provide consulting and expertise in supporting server, desktop, and voice/data systems and network administration as needed for our customers, including recommendations for improvements and additional products and services
- Perform routine system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backups and system maintenance
- Manage various systems' user accounts per request
- Repair and recover from hardware or software failures
- Apply OS patches and upgrades on a regular basis as required by the customers
- Perform periodic performance reporting to support capacity planning
- Perform ongoing performance tuning, hardware upgrades, and resource optimization as required
- Configure CPU, memory, and disk partitions as required
- Work closely with Project Managers to ensure on-time, on-budget, high quality services
- Work closely with NOC Manager to deliver consistent, high quality, in-budget services for Managed Services clients
- Engage Solutions Consultants and Sales staff when a need for additional products and services is identified

Requirements:

Minimum of 5-8 years of experience in the following areas:

- BS in MIS, IT, or equivalent work experience
- Supporting networks, switches, firewalls, and servers
- Supporting virtual and non-virtual windows server environments
- Supporting Hypervisor systems, Microsoft Hyper-V, Citrix, VMWare
- Supporting Microsoft server applications in Windows environments, SQL Server, Cluster systems, SAN, and NAS systems

- Supporting Active Directory, Group Policy, DNS, DHCP, and other server roles
- Installing operating systems and applications
- Supporting hardware desktops, laptops, printers and scanners
- Supporting Citrix, Terminal Server, Remote Desktop, and similar systems
- Local travel in the area, up to 15% travel to National locations

Desired Certifications and skills:

- Cisco CCNA Certification
- MCP / MCTP / MCSA / MCSE Certification(s)
- CompTIA A+ / Net+ Certification(s)
- Administration of Windows Server 2008/2008R2/2012/2016 Active Directory and server roles
- Administration of Windows server Hyper-V and VMWare virtualization platforms
- Administration of Windows Active Directory, DNS, and DHCP
- Administration of Routers, Firewalls, Security Appliances, and Gateways
- Administration of SQL Server 2005 and above
- Knowledge and experience with cloud provider technologies such as Microsoft Azure and Microsoft Office 365
- Able to operate in a fast-paced and changing environment
- Strong communication and interpersonal skills as a member of a team
- Passion for technology services with customer centric approach
- Excellent organizational skills and attention to detail

These skills would be considered a plus:

- Datto Backup Appliance Experience
- LabTech/ConnectWise Suite Experience
- Microsoft Dynamics GP, NAV, AX, CRM Exposure
- Microsoft Exchange and/or SharePoint Server Experience
- Quest Migration Tool Experience
- WatchGuard Experience

What we offer:

Our mission is to enhance the lives of employees and customers by working together to provide quality business solutions. This is a full-time position with an excellent compensation and benefits package, a flexible work environment, and a culture which encourages collaboration and a healthy balance of life and work.

How to apply:

If you are excited about joining InterDyn BMI in a relaxed yet challenging work environment, please apply via LinkedIn with your resume attached or email your resume to: careers@interdynbmi.com with the subject title "Sr. Systems Administrator".

Keywords: Network, Windows System, Consulting, Technology, Information Systems, Quality Assurance, Customer Service, Sr. Systems Administrator, Networking, Windows Server, SQL, Exchange, Azure, Office 365